

DDA Statement

Tops Day Nursery, 14 Denmark Lane, Poole.

This nursery is on two floors with access to the main office and ground floor playrooms directly from the car park by several level access wide doors. No access to the nursery is available to the public without ringing the bell as doors and gates are locked for security. The garden is accessible from the downstairs playrooms and is nearly level. The garden surface is all weather and smooth so accommodates wheels easily.

The toilet on the ground floor is accessible by wheelchair users and has appropriate handles for wheelchair users. There is a lift to the top floor but not all of the top floor is flat so access to three of the playrooms, the staff room, training room and toilets for 2-4 year olds is not accessible without use of portable ramps (not available to date, but planned). The main stairs to the top floor are quite steep and narrow with a right angle bend towards the top. Only staff have access to the playrooms as there is a high level electronic press button code lock for security but there is a bell to call staff to open the doors.

Policies, newsletters and memos are normally printed in size 12 Verdana but are all on the computer so backgrounds and print sizes and colours can be adjusted to suit anyone who needs them and can also be available in Braille or different languages.

Walls and floors are in contrasting colours (usually yellow or pastel walls and blue floors, and door handles (bright blue) contrast with the doors (light brown) for high visibility.

Staff at the nursery have experience of hearing loops and are keen to accommodate anyone who needs this service although none is available currently on site.

Please do not hesitate to ask the Manager if there is any further support you need to enable you and your children to fully access our service.