

## Disability Discrimination Act

### Tops Day Nursery, Royal Hampshire County Hospital

This nursery is on two floors with access to the main office and 1st floor playrooms directly from the car park by slope access to the wide double doors. All other access to the nursery can be obtained through the ground floor entrance which is accessed by a ramp from the lower road car park down the path and through a single door. Only the main front door may be opened by the public by a pin code as the others are normally locked for security, this will only allow you access to the main entrance. If you are unable to open the front door or it is locked please ring the low level bell for assistance.

The garden is accessible from the downstairs playrooms via the hallway. Most of the garden surface is all weather and smooth so accommodates wheels easily and has a small wooden climbing frame. There is also a grassy bank accessed via 4 steps to the flower bed, sand tray and lawn.

The toilet on the ground floor is accessible by wheelchair users and has appropriate handles for wheelchair users. The main stairs to the ground floor are double breasted and have deep steps as well, with a lower rail for younger children to hold and with two right angles bend towards the top. If alternative means of access/assistance is needed to get upstairs, this can be discussed with the parents/carers when applicable or they can use the external path. Only staffs have access to the playrooms as on each floor there is high level electronic press button code lock for security but there is a bell to call staff to open the doors.

Policies, newsletters and memos are normally printed in size 16 Verdana but are all on the computer so backgrounds and print sizes and colours can be adjusted to suit anyone who needs them and can also be available in Braille or different languages upon request.

Walls and floors are in contrasting colours (usually yellow or pastel walls and blue floors, and door handles (silver) contrast with the doors (brown) for high visibility. To define between the different areas in the playrooms there is lino for the craft and messy play activities and carpet for the other general free play and quiet time.

Please do not hesitate to ask the Manager if there is any further support you need to enable you and your children to fully access our service.